

Quality Assurance Technician

Holland Landing, Ontario

About Us

Inscape has supported the evolution of the workspace since 1888. A versatile portfolio of systems, storage, walls and seating products addresses the diverse needs of today's office with solutions that stand the test of time – built to last and inherently flexible. Dedicated to delivering innovative solutions with care and expertise, Inscape is here to help you make life at work better.

About the Role

As a Quality Assurance Technician you will provide support to the Quality Engineers in the areas of supplier materials, calibration requirements, monitoring of process control methods and parameters, finished product quality and customer satisfaction.

Primary Tasks & Responsibilities

- Responsible for supporting the Quality Engineers concerning quality of purchased and manufactured parts including verification, inspection and corrective action.
- Compare product to specifications: visual inspections, dimensional layouts, testing, etc.
- Perform product and process audits to assure conformance.
- Daily/weekly/monthly reports including audit findings, process yields, scrap, MRDT, supplier non-conformances and customer complaints.
- Team based problem solving using quality principles and tools for root cause analysis, correction actions, verification and ensuring sustainability.
- Conduct capability studies and data analysis.
- Responsible for first piece inspections and calibrations.
- Involvement in a variety of projects related to quality and continuous improvement.

Knowledge, Skills, Abilities & Education

- General manufacturing knowledge, process quality control and inspection practices.
- Product knowledge in area of responsibility.
- Working knowledge of MS Office.
- Quality principles and methodologies including statistics metrology, blueprint reading and problem solving.
- College certificate or equivalent in Quality Field, ASQ certifications such as a Six Sigma Green Belt/Quality Inspector/Quality Technician/Quality Auditor preferred.
- Excellent written and verbal communication skills and interpersonal abilities.

If you have the qualifications for the above position and are interested in joining a team oriented progressive company with excellent benefits, please submit your resume for consideration to careers@inscapesolutions.com.

We thank all applicants for their interest, but advise that only those selected for an interview will be contacted.

**Inscape values employment equity and is an equal opportunity employer.
Inscape will provide reasonable accommodation to applicants with disabilities.**