

Quality Engineer

Holland Landing, Ontario

About Us

Inscape has supported the evolution of the workspace since 1888. A versatile portfolio of systems, storage, walls and seating products addresses the diverse needs of today's office with solutions that stand the test of time – built to last and inherently flexible. Dedicated to delivering innovative solutions with care and expertise, Inscape is here to help you make life at work better.

About the Role

The Quality Engineer will support quality functions for new product launch and life cycle by working directly with a cross functional team of engineers, suppliers and supply chain partners. The Quality Engineer must work in a very flexible and collaborative environment to provide direction, technical support, recommendations and corrective actions relative to the customer needs.

Primary Tasks & Responsibilities

- Leads advanced quality planning activities. This includes and is not limited to PPAP activities.
- Key functional support for production readiness which includes supplier process qualification.
- Performs product inspection and testing as required, working closely with Production (including Suppliers) and Engineering to ensure product and process specifications are achieved.
- MUST be able to make business decisions very quickly by using analytics and risk management methodologies.
- Leads customer complaint resolution and ensures proper root cause investigation, effective corrective/preventive action(s) implementation and verification.
- Develops and monitors reports/metrics that provide evidence of performance, and also drive appropriate actions when trending unfavorable.
- Leads continuous improvement and preventive action strategies. This includes leading Kaizens in collaboration with engineering, manufacturing, suppliers.
- Other duties as assigned.

Knowledge, Skills, Abilities & Education

- Minimum of 5 years experience in Quality Engineering role.
- Engineering Degree and ASQ-CQE.
- Six sigma green or black belt an asset.
- Exemplary knowledge and demonstrated experience in lean manufacturing, and process controls.
- Excellent problem solving, interpersonal, and relationship building skills.

- Expert understanding of processes mapping and interrelationships.
- Manufacturing knowledge and experience with metal fabrication, wood working and wood finishes including veneer and laminate, paint, upholstery, and assembly.
- Experience working in an ISO 9000 environment.
- Strong working knowledge of MS Office: Excel/Word/PowerPoint/Visio

If you have the qualifications for the above position and are interested in joining a team oriented progressive company with excellent benefits, please submit your resume for consideration to careers@inscapesolutions.com.

We thank all applicants for their interest, but advise that only those selected for an interview will be contacted.

**Inscape values employment equity and is an equal opportunity employer.
Inscape will provide reasonable accommodation to applicants with disabilities.**